Field Squared

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PLANS & PRICING

Field Squared HIPAA Field Service Manager

HIPAA Compliant

FEATURES	HIPAA FORMS	HIPAA FSM	HIPAA FSM PRO	HIPAA FSM ENTERPRISE
MOBILE FORMS				
Industry-leading Mobile Forms Builder	✓	✓	✓	✓
Custom Forms Built for You by our HIPAA Team (Additional for Fee)	5	5	10	100
Unlimited HIPAA Compliant Forms (self service)	✓	✓	✓	✓
Drag and Drop Visual Form Builder – No Code	✓	✓	✓	✓
Mobile Friendly	✓	✓	✓	✓
Advanced Conditional Logic (if/then & conditional response)	✓	✓	✓	✓
Patient/Customer Signature Capture	✓	✓	✓	✓
Photo Capture with Native Markup Tools	✓	✓	✓	✓
Barcode Scanning	✓	✓	✓	✓
GPS Time and Date Stamp	✓	✓	✓	✓

Offline Capable	✓	✓	✓	✓
Dispatched/Assigned to User (Pre-Populated Data)	✓	✓	✓	✓
Custom Approval Workflows	✓	✓	✓	✓
Email Notifications (Customer and Internal)	✓	✓	✓	✓
Data Validation	✗	✓	✓	✓
WORKFORCE MANAGEMENT				
Real-Time GPS Tracking	✗	✓	✓	✓
Historical Location, Time and Tracks/Routes	✗	✓	✓	✓
View Time Spent at Location	✗	✓	✓	✓
Geofence via Custom Workflows and Alerts	✗	✗	✓	✓
Find Nearest/Next Available Based on GPS and Schedule	✗	✓	✓	✓
Define Employee Types (i.e., Nurse, Dispatch, Technician)	✗	✓	✓	✓
Assign Jobs by Skills, Certifications, Training, etc.	✗	✓	✓	✓
Manage Certifications and Expirations	✗	✓	✓	✓
Automate Proactive Certification and Training Expiration Reminders	✗	✓	✓	✓
Mobile Time Cards	✗	✓	✓	✓

Real-Time In-App Messaging and Collaboration	✗	✗	✓	✓
View Historical Record of All Messages (i.e., Employee, Patient/Customer, Job/Work Order, Team)	✗	✗	✓	✓
WORK ORDER MANAGEMENT				
Custom Work Order Templates	✗	✓	✓	✓
Assign Work Orders by Skills, Certifications, Nearest, Next Available, etc.	✗	✓	✓	✓
Schedule Work Order Due Dates	✗	✓	✓	✓
Real-Time Status Updates from the Field	✗	✓	✓	✓
Pre-populate Work Orders with Patient/Customer Information	✗	✓	✓	✓
Automate Approvals Workflows on Completed Work Orders	✗	✓	✓	✓
Enable Real-Time Alerts for Late Arrivals	✗	✓	✓	✓
Automatically Require Mobile Forms by Defined Job Types	✗	✓	✓	✓
Attach Documentation to Work Orders in the Field	✗	✓	✓	✓
Create Custom Work Order/Job Workflows	✗	✗	✓	✓
SCHEDULING AND DISPATCING NURSES AND TECHNICIANS				

Global Schedule View of All Jobs and Employees	✗	✓	✓	✓
Real-Time View of Employee Location and Tracks Overlaid on a Map	✗	✓	✓	✓
Enable Territory, Regional and Team Views	✗	✓	✓	✓
Custom Views	✗	✗	✓	✓
Schedule Nearest Available – Use Real-Time GPS Location Tracking to Assign Jobs	✗	✓	✓	✓
Schedule Next Available – Use Real-Time GPS Location Tracking and Schedules to Assign Jobs	✗	✓	✓	✓
Automatically Assign jobs Based on Schedule and Location or Territory/Region	✗	✓	✓	✓
Geofence Territories/ Regions with Automated Workflows	✗	✗	✓	✓
Intelligent Route Optimization – Automatically Sort and Schedule Jobs by Most Efficient Route for Nurse/Technician	✗	✓	✓	✓
Send Real-Time Alerts and Notifications on Job Assignment	✗	✓	✓	✓

Automatically Alert Dispatcher, Supervisor and Patient/Customers with Status Updates (i.e., running late, need to reschedule, new technician assigned)	✗	✓	✓	✓
Send Patient/Customer Notifications with Job Related Details (i.e., Date, Time, Nurse, Technician)	✗	✓	✓	✓
Require Job Assignment Acceptance Confirmations	✗	✗	✓	✓
Enable Alerts to Dispatcher and Supervisor for Unaccepted Jobs	✗	✗	✓	✓
Manage Back Log Jobs	✗	✓	✓	✓
CUSTOMER/PATIENT MANAGEMENT				
Built-In HIPAA Compliant CRM	✗	✓	✓	✓
View, Manage and Schedule Patient/ Customer Locations on a Map	✗	✓	✓	✓
Unlimited Custom Fields for Your Unique Customer Data	✗	✗	✓	✓
Pre-Populate Work Orders and Mobile Forms with Customer Records	✗	✓	✓	✓
Create Work Orders Directly From a Customer Record	✗	✓	✓	✓
Attach Unlimited Documentation to Customer Records	✗	✓	✓	✓

Easily Maintain Customer Contact Information for Automated Email and Text Alerts	✗	✓	✓	✓
Incorporate Customer Records into Custom Workflows and Reporting	✗	✗	✓	✓
NOTIFICATIONS				
Unlimited Email Notifications*	✗	✓	✓	✓
Unlimited SMS/Text Notifications*	✗	✓	✓	✓
Notify Patient/Customer via Email or SMS with Job Status	✗	✓	✓	✓
Send Patient/Customer Reminders	✗	✓	✓	✓
Alert Patient/Customer When Nurse/Technician is En Route and Estimated Arrival	✗	✓	✓	✓
Proactively Notify Patient/Customer with Late Arrival Information	✗	✗	✓	✓
Create Custom Alerts and Notifications Based on Workflows and Job Status	✗	✗	✓	✓
Notify Nurse/Technician of Job Assignments	✗	✓	✓	✓
Send Nurse/Technician Reminders	✗	✓	✓	✓
Notify Nurse/Technician of Schedule Changes	✗	✓	✓	✓
Require Confirmation on Required Items	✗	✗	✓	✓

Enable Custom Alerts and Notifications Based on Workflows and Job Status	✗	✗	✓	✓
ASSET MANAGEMENT				
Built-In Geospatially (GIS) Enabled Asset Management	✗	✗	✓	✓
Robust Multi-Tiered Asset Registry	✗	✗	✓	✓
Manage Company Owned Assets	✗	✗	✓	✓
Enable Reminders on Required Maintenance/ Calibration	✗	✗	✓	✓
View Maintenance/ Calibration History	✗	✗	✓	✓
Assign Assets to Patients/Customers and Keep Track of Expensive Equipment	✗	✗	✓	✓
Assign, Mange and Track Assets to Employees or Vehicles	✗	✗	✓	✓
View Asset Locations in Real-Time on a Map	✗	✗	✓	✓
Integrate IoT Enabled Devices with Real-Time GPS Tracking	✗	✗	✓	✓
Barcode Scan Assets	✗	✗	✓	✓
Automate Workflows to Update Last Known Location of Assets	✗	✗	✓	✓
Robust Reporting of Assets per Your Unique Requirements	✗	✗	✓	✓

Custom Asset Management Workflows Based on Your Unique Requirements	✗	✗	✓	✓
Integrate with Existing Asset Management Systems	✗	✗	✓	✓
INVENTORY MANAGEMENT				
Manage Consumable Inventory at the Company, Territory, Region, Warehouse, Office, Truck, or Employee Level (or Any Combination)	✗	✗	✓	✓
Consume Inventory for Patient/Customer Jobs and Automatically Generate Invoices	✗	✗	✓	✓
Transfer Inventory from Location to Location, Location to Mobile User, or Mobile User to Mobile User, all from the Mobile App	✗	✗	✓	✓
Barcode Scanning for Accurate Inventory Consumption and Input	✗	✗	✓	✓
Integrate with Existing Systems	✗	✗	✓	✓
ADVANCED WORKFLOW BUILDER				
Automate Workflows Based on Third-Party System Data, GPS Information, Scheduling, or Any Other Event	✗	✗	✓	✓

Custom Configuration Based on Your Unique Requirements	✗	✗	✓	✓
REPORTING AND ANALYTICS				
Standard Reports	✓	✓	✓	✓
Advanced Reports	✗	✗	✓	✓
Custom Reports	✗	3	10	Unlimited
INTEGRATIONS				
Salesforce	✗	✗	✓	✓
Epic Systems	✗	✗	✗	✓
Google Drive	✓	✓	✓	✓
Microsoft Office	✓	✓	✓	✓
QuickBooks	✗	✗	✓	✓
Amazon	✗	✗	✓	✓
Microsoft Azure	✗	✗	✓	✓
Box	✓	✓	✓	✓
Dropbox	✓	✓	✓	✓
SAP	✗	✗	✗	✓
Oracle	✗	✗	✗	✓
API Calls (Unlimited)	✗	✗	✓	✓

SFTP	✓	✓	✓	✓
Custom Integrations	✗	✗	✓	✓
IMPLEMENTATION & SUPPORT				
HIPAA Implementation and Configuration Team Hours	5	25	50	Unlimited
Premier Phone Support	✗	✗	✓	✓
Ticket/Email/Chat Support	✓	✓	✓	✓
Dedicated HIPAA Customer Success Manager	✗	✗	✓	✓
HIPAA Business Analyst Consulting Hours	✗	✗	✓	✓

*Restrictions apply, **Prices displayed in USD and do not include applicable taxes.

CONTACT US FOR PRICING

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Thousands of Operations Managers, Dispatchers and Technicians Use Field Squared.

Don't Wait, Join the Crowd Today.