

# Field Service Management Process Automation Platform

Business Process Automation for Digital Transformation of Field Service Operations



## Purpose-Built to Optimize the Efficiency of Your Field Workforce

Field Squared is the industry's first unified Field Service Management Process Automation Platform. As a cloud-based SaaS solution, Field Squared allows enterprises to completely automate and streamline their field service operations and business processes, from the frontline to back-office systems. The power of the Field Squared Platform enables digital transformation of your field operations, providing predictive analytics, integrating with existing business systems and gaining operational efficiency.

Field Squared is **flexible**, easily **configurable** and **highly scalable** across industries as well as interoperable via our Open-API to your existing back-office systems, including legacy solutions. With a web application for administrators, supervisors and dispatchers, and a mobile application for your field workforce, Field Squared automates your field operations processes to help you do more with less or *square* your productivity, all without actually adding a physical headcount to your field workforce.

## Benefits At-A-Glance

### Fully Optimize Field Operations

- Improve data capture accuracy by up to 90%
- Dispatch action items and assign distributed field teams, instantly
- Ensure confidence in regulatory, industry and safety compliance

### Real-Time Business Intelligence

- Gain complete supply chain visibility
- Increase revenue per resource with real-time analytics
- Confront cost optimization issues

### Security from the Ground-Up

- Ensure data security with military-grade AES-256 encryption
- Eliminate user vulnerabilities with roles and permissions
- Remain operational during outages via redundant database servers

Thousands of people use Field Squared every day. Join the Crowd.



# Platform Capabilities

## Asset Management & Visibility

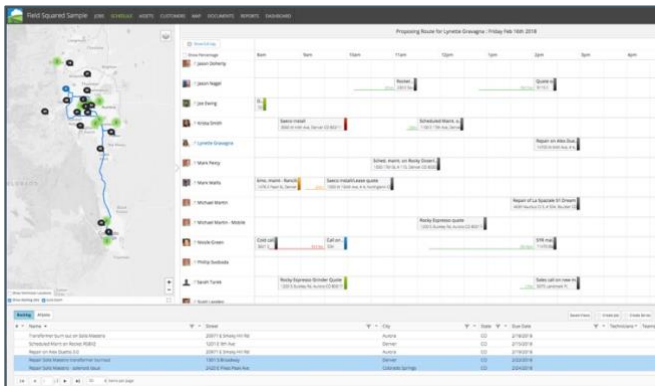
Capture complex operational data for coordinated asset management and visibility at all times.

- Seamlessly manage work orders, maintenance schedules, and history against assets
- Online and Offline sync for access anywhere, anytime
- Extend GIS systems to the field, enabling map display of assets across mobile and web
- Quickly photograph assets, mark them up, and create site drawings of assets
- Easily barcode scan fixed or mobile assets

## Field Workforce Management & Mobility

Know where your field workforce is at all times.

- Get real-time updates of field crew locations
- View work order status across your field crew
- Ensure compliance and safety of your field crew with drive-time and location tracking
- Gain efficiency through auto check-in/out of jobs



## Field Data Capture & Collection via Smart Form Automation

Accurate, effortless field data collection for your distributed teams.

- Replace paper and spreadsheet processes
- Instantly share data with your team, back-office and customers
- Capture robust field data with photo, markup, and e-signatures
- Integrate form data with back-office systems

## Field Service Performance Analytics, Reporting & Business Intelligence

Measure, visualize and track all aspects of your operations, with powerful reporting and analytics.

- Quickly analyze key performance indicators (KPIs)
- Gain valuable insights across your operations
- Make proactive decisions based on results
- Forecast field workforce needs from historical trending analysis
- Leverage real-time field data to identify high and low performing assets



## Scheduling, Dispatch & Route Optimization

Leverage predictive, real-time insights.

- Minimize windshield time, mileage and idle time
- Quickly plan routes to optimize field crew efficiency
- Get real-time feedback on job status
- Track process of field crews and auto-schedule multiple jobs
- Find the nearest crew for emergency dispatch

## Work Order Management

Plan, track and manage work orders and field service crews.

- Assign teams and technicians to work orders
- Easily plan jobs in remote places
- Track work order status in real-time
- Improve the customer experience by sending status notifications via text, phone or email